

## **Network Management Practices**

### **Blocking**

At DMCI Broadband LLC we, by default, block some malicious ports and behaviors in an attempt to protect our customers from malicious attacks. The ports we block are normally used to administer and control devices remotely or are commonly used to exploit unsecured devices. We also block ports of commonly found computer viruses. A list of blocked ports can be found in Appendix 1 at the end of this document. If requested a customer can be allowed to forego any firewalling and blocking by DMCI Broadband LLC. Although this places some risk on the customer equipment.

### **Throttling**

DMCI Broadband reserves the right to throttle and restrict Peer 2 Peer types of behaviors (eg. Bittorent, The Pirate Bay, MegaDownloads) that are deemed to be questionable in the legality of use. These types of connections may be limited to as low as 64Kbps.

### **Affiliated Prioritization**

DMCI Broadband LLC does not participate in any type of affiliated prioritization.

### **Paid Prioritization**

DMCI Broadband LLC does not participate in any type of paid prioritization.

### **Congestion Management**

At DMCI Broadband LLC the only type of congestion management that we do is to prioritize our own VoIP services over our links to allow for smooth voice quality. As congestion is experienced on access points or backhaul equipment our approach is to upgrade the equipment as needed to meet demands. If a capacity is reached on any of the above-stated platforms an equal fairness policy is implemented to guarantee that connections can still move some traffic under maximum limits imposed by hardware platforms.

### **Application-Specific Behavior**

DMCI Broadband LLC does not modify any ports or protocols in ways that are not prescribed by the protocol standard.

### **Device Attachment Rules**

DMCI Broadband does not limit the types of devices attached to any of our network equipment. The customer is allowed to use whatever they choose as long as it is compatible with our hardware.

### **Security**

DMCI Broadband LLC uses active IDS/IPS on our core networking equipment to limit malicious behaviors. Non accepted IP addresses that are portscanning our network could be caught in a deny lists and be rejected for a designated period of time.

### **Reasonable network management**

DMCI Broadband LLC does prioritize network management data to ensure communication on links during peak hours.

### **Service Description**

DMCI Broadband offers a wide variety of affordable hi-speed Internet service plans for both your home and/or business. We are continually expanding and upgrading our network to ensure fast and reliable delivery of Internet access to areas most others can't reach. Speed plans are available in many different options depending on access equipment.

### **Impact of Non-Broadband Internet Access Service Data Services**

DMCI Broadband LLC does not offer any non-wireless broadband data services at this time. (eg. Dial-up, fiber, cable, satellite)

**Commercial Terms – See our Website for current pricing.**

[http://dmcibb.net/inet\\_bus.php](http://dmcibb.net/inet_bus.php)

**Residential Internet Service – See our Website for current pricing.**

[http://dmcibb.net/inet\\_res.php](http://dmcibb.net/inet_res.php)

### **Privacy Policies**

We use your Personal Information only for providing and improving DMCI Broadband LLC. By using DMCI Broadband LLC, you agree to the collection and use of information in accordance with this policy.

### **Information Collection and its Use**

While using DMCI Broadband LLC, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally, identifiable information may include but is not limited to your name ("Personal Information").

### **Log Data**

DMCI Broadband does not store any log or metadata to be used or sold to other marketers.

### **Communications**

We may use your Personal Information to contact you with newsletters, marketing or promotional materials and other information that may improve your service.

### **Security**

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

### **Changes to This Privacy Policy**

This Privacy Policy is effective as of (9/10/2018) and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page. We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the Service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy.

If we make any material changes to this Privacy Policy, we will notify you by placing a prominent notice on our website.

### **Redress Options**

Contact us if you have any questions about this Privacy Policy, please contact us.

### Appendix 1 blocked ports

<b>Port #</b>	<b>Protocol</b>	<b>Reason</b>
<b>21-25</b>	<b>TCP</b>	<b>Management/Mail</b>
<b>135-139, 445</b>	<b>TCP/UDP</b>	<b>Blaster Worm</b>
<b>593</b>	<b>TCP</b>	<b>Blaster Worm</b>
<b>1364</b>	<b>TCP</b>	<b>Messenger Worm</b>
<b>1368</b>	<b>TCP</b>	<b>ScreenCast Worm</b>
<b>1373</b>	<b>TCP</b>	<b>Hromgrafx</b>
<b>1377</b>	<b>TCP</b>	<b>Cichlid</b>
<b>2745</b>	<b>TCP</b>	<b>Beagle</b>
<b>3127-3128</b>	<b>TCP</b>	<b>Beagle</b>
<b>3410</b>	<b>TCP</b>	<b>Beagle</b>
<b>4444</b>	<b>TCP/UDP</b>	<b>Metasploit/worm</b>
<b>8866</b>	<b>TCP</b>	<b>BeagleB</b>
<b>9898</b>	<b>TCP</b>	<b>Dabblers A-B</b>
<b>12345</b>	<b>TCP</b>	<b>NetBus Virus</b>
<b>17300</b>	<b>TCP</b>	<b>Kuang2</b>
<b>27374</b>	<b>TCP</b>	<b>SubSeven</b>
<b>65506</b>	<b>TCP</b>	<b>Bot</b>